



# Serving Hope Sustaining Gift Center

## Login Instructions

To manage your monthly gift online you need to login to your sustaining gift center. The system has automatically generated a user name and password for you so please follow these steps the first time you are accessing the system.

1. Visit the [Sustaining Gift Center](http://www.SolveHungerToday.org/giftcenter) at [www.SolveHungerToday.org/giftcenter](http://www.SolveHungerToday.org/giftcenter)  
For internet explorer you may need to use this URL - <https://secure3.convio.net/nifb/site/UserCenter>  
(You may want to bookmark this page for your convenience.)
2. Click "Forgot Password?"  
(A user name and password have been generated by the system for you.)
3. Type in your email address in BOTH fields and submit.
4. You will receive an email titled "Your Password Reset Information", open and click link.
5. Update your password to something you will easily remember and login.
6. Now that you are in your account, you can change your monthly donation amount, change your date of donation, and update your credit card and billing information.
7. Save your login information and the link from Step 1.
8. At any time you may also contact Northern Illinois Food Bank at (630) 443-6910 to make changes or cancel your monthly donation.

